



JACKSONVILLE FIRE & RESCUE DEPARTMENT

Keith Powers, Interim Director/Fire Chief

OUR MISSION

The Jacksonville Fire & Rescue Department is committed to protecting life, property, and the environment of our great city and county through progressive and professional activities of our five divisions to make things better for those who call.



OVERVIEW OF SERVICES

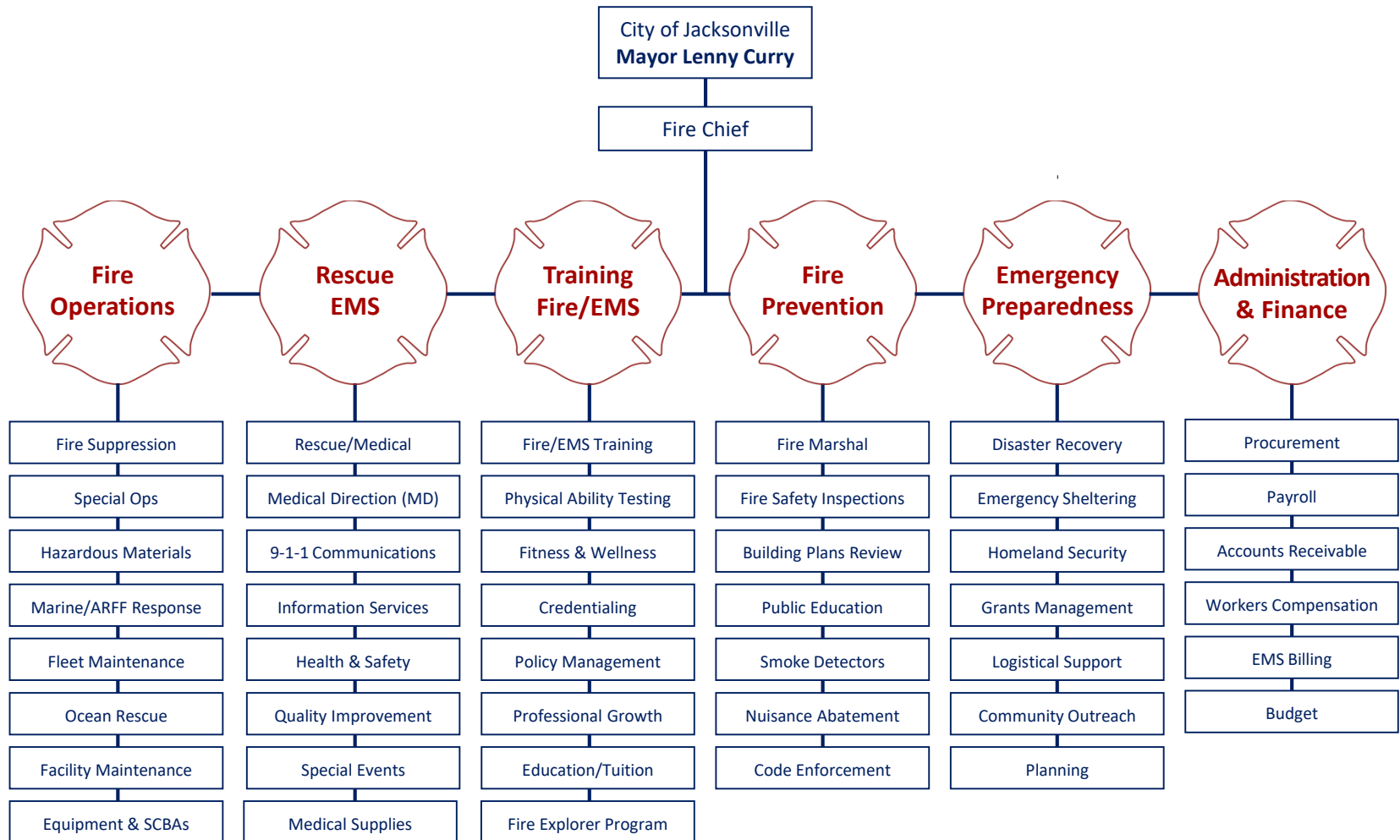
The Jacksonville Fire & Rescue Department is comprised of individuals who provide fire suppression, emergency medical response, fire prevention and all-hazards emergency preparedness services. The department's services are divided into five divisions/ functions:



- 4 battalions
- 58 fire stations
- 3 rotating 24-hour shifts (A, B, C)
- 362 firefighters are on duty daily
- All firefighters cross trained as EMTs
- 67 percent of firefighters are also Paramedics








Every fire engine, squad, ladder, rescue and fire boat is ALS Paramedic staffed

ORGANIZATION



JFRD BY THE NUMBERS






SIZE & STRENGTH

	58	FIRE STATIONS
	840	SQUARE MILES COVERAGE AREA
	1,345	UNIFORMED FIREFIGHTERS
	854	PARAMEDICS
	60	CIVILIAN ADMIN PERSONNEL
	40	9-1-1 DISPATCH COMMS OFFICERS
	59	OCEAN RESCUE LIFEGUARDS

FY 2018 BUDGET

\$212,264,887 | \$34 MILLION
OPERATING

2018 CALL STATISTICS

	151,237	TOTAL CALLS IN 2018
	129,032	TOTAL EMS CALLS
	16,734	TOTAL FIRE/NON- MEDICAL CALLS
	7,631	TOTAL NON- EMERGENCY CALLS
	82,800	TOTAL PATIENT TRANSPORTS

JFRD APPARATUS

RESPONSE FLEET



57

ENGINES/SQUADS



13

LADDERS/AERIALS



56

RESCUES



11

WATER TANKER
PUMPERS



9

BRUSH/WOODS
TRUCKS



4

FIRE BOATS



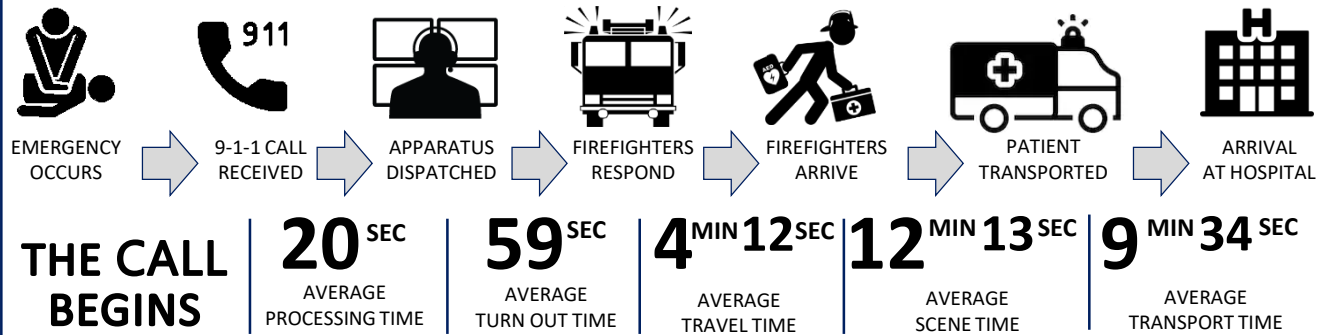
4

AIRCRAFT
FIREFIGHTING



HOW ARE WE DOING?

WHAT HAPPENS IN AN EMERGENCY



**WHEN
MINUTES
MATTER**



27 MIN 18 SEC

AVERAGE TIME FROM 9-1-1 CALL RECEIVED TO ARRIVAL AT HOSPITAL



COMMUNITY OUTREACH

Citizens can easily request:

- A fire engine to attend their community function (standby)
- A fire station tour
- A fire safety presentation

NEIGHBORHOOD WALKS & TOWN HALLS



SCOTT WILSON

City Council Member District 4

INVITES YOU TO ATTEND A
TOWN HALL MEETING



BRINGING CITY HALL TO YOU!

Thursday, February 23, 2017

6:30pm

Guest Speakers: Diana Seydlorski, Chief of Housing
Dawn Lockhart, Mayor's Office

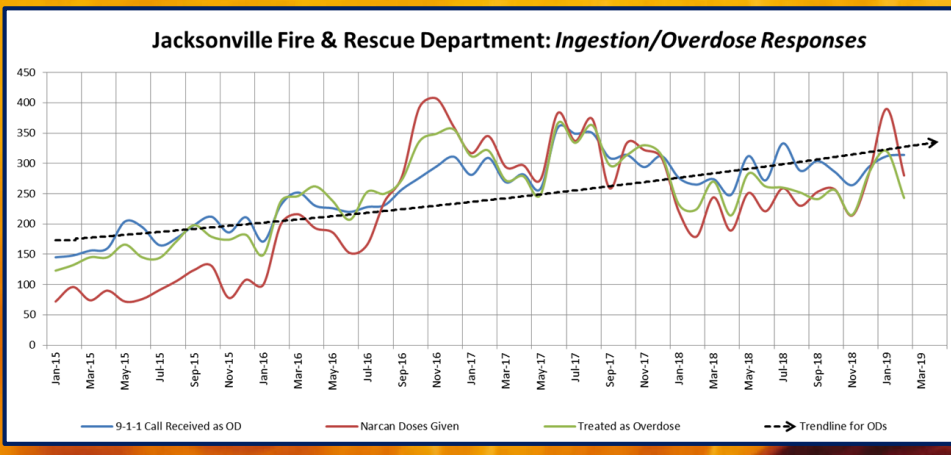
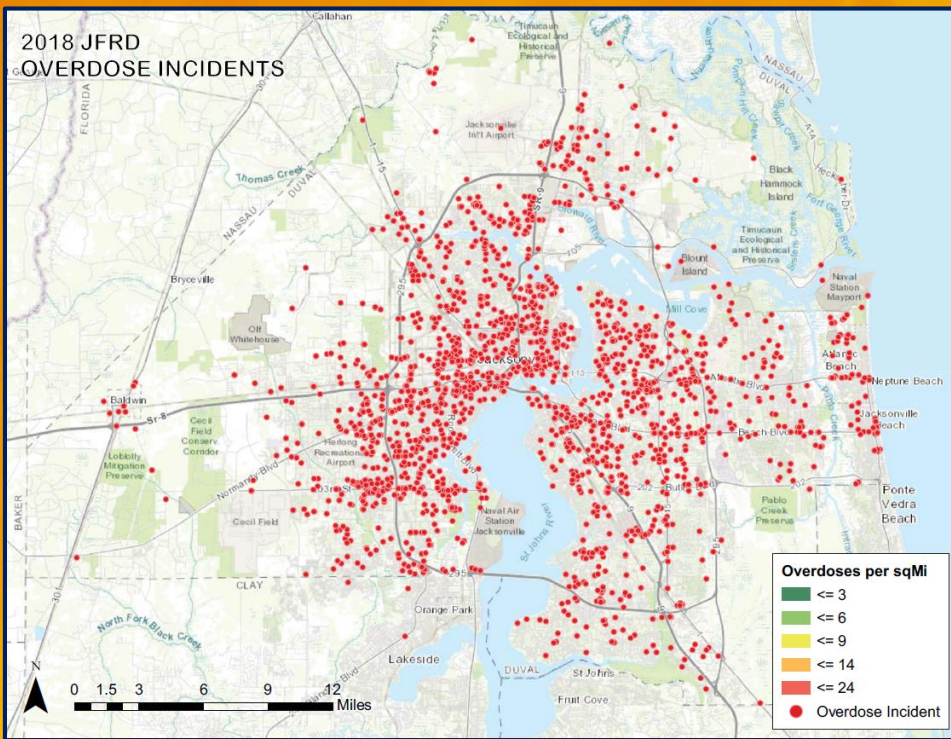
Holiday Hill Baptist Church

730 Mandalay Rd.
Jacksonville, FL 32216

Contact Jackie Lee, ECA District 4 @ 904-630-7372 for more information

OPIOID CRISIS

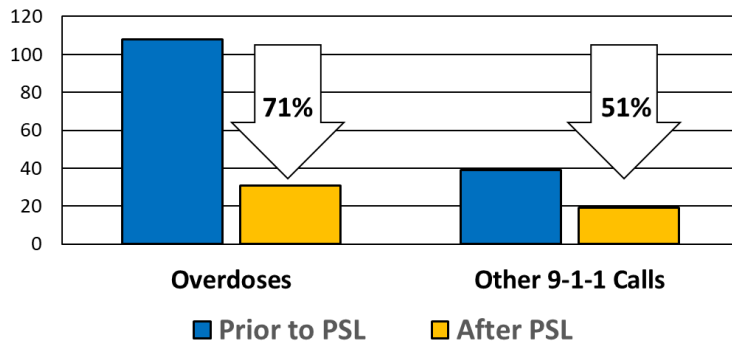
- Opioid Pilot Project (Project Save Lives)
- Council Special Subcommittee (monthly)
- JFRD sits on Opioid Trust Fund board
- JFRD is largest contributor of data
- Town halls & speaking engagements
- Routinely supports council members when speaking on this issue (Chamber of Commerce, Senator Marco Rubio visit, Commissioner Adam Putnam visit, etc.)



"You can't manage what you can't measure"

- Peter Drucker -

Jacksonville Fire & Rescue Department Responses to **Project Save Lives** Participants - 2018



DAVID S. CASTLEMAN
CHIEF OF RESCUE
Office (904) 630-7055
E-Mail: DavidS@coj.net



515 N. Julia Street
Jacksonville Fire and Rescue
Jacksonville, FL 32202

CITY OF JACKSONVILLE OPIOID PILOT PROJECT STATUS REPORT

May 3, 2019

PROJECT MANAGEMENT TEAM

NAME	ORGANIZATION	AREA OF RESPONSIBILITY
David Castleman	Jacksonville Fire and Rescue	Contract Administration
Dr. Raymond Pomm	Gateway Community Services	Program Developer / Medical Director
Dr. Huson Gilberstadt	St. Vincent's Medical Center – Riverside	Chief Clinical Officer
Courtney Robinson	Gateway Community Services	Lead Care Coordinator
Rico Bodin	Gateway Community Services	Recovery Peer Specialist Coordinator
Sarah Kim	Gateway Community Services	Data Collection
Lori Bilello	UF Health	Research, Analysis and Evaluation

PROJECT OBJECTIVE

The purpose of the Opioid Epidemic Pilot Project dubbed "Project Save Lives" is to establish a program within Duval County that provides specialized, coordinated and seamless services for the treatment of opioid addiction and misuse, thereby reducing dependence on opioid drugs and reducing opioid-related deaths. The targeted services are provided by healthcare providers and include, but are not limited to stabilization and treatment for withdrawal, connection to a Recovery Peer Specialist, medication assisted treatment and seamless transfer to residential and/or outpatient services. This program and its services are currently provided through a partnership with the City of Jacksonville, Gateway Community Services, UF Health, St. Vincent's Health System, Memorial Hospital and Orange Park Medical Center.

PROJECT STATUS

Project Save Lives began on November 16, 2017. Below is the latest update through April 30, 2019:

DESCRIPTION	COUNT
TOTAL PATIENTS ELIGIBLE FOR PROGRAM PARTICIPATION	507
EXPIRED PRIOR TO SERVICES	10
REFUSED ALL SERVICES (Includes hospital ICU patients and AMA's)	166
ACCEPTED RECOVERY PEER SERVICES FROM ED INITIALLY	331
LOST TO FOLLOW-UP (i.e., no phone services, relocated, declined, death, etc.)	152
TOTAL PARTICIPANTS ACTIVELY ENGAGED	179
INITIAL TRADITIONAL (RESIDENTIAL/OUTPATIENT + PEER SERVICES)	70
PEER SUPPORT SERVICES ONLY	109



**City
Council
Visits
Training
Academy**

GROUND BREAKINGS & GRAND OPENINGS



STATION 73 GROUND BREAKING



RESCUE 4 GRAND OPENING

**STATION 61 GROUND BREAKING
JUNE 25TH**

**STATION 73 GRAND OPENING
JUNE 28TH**

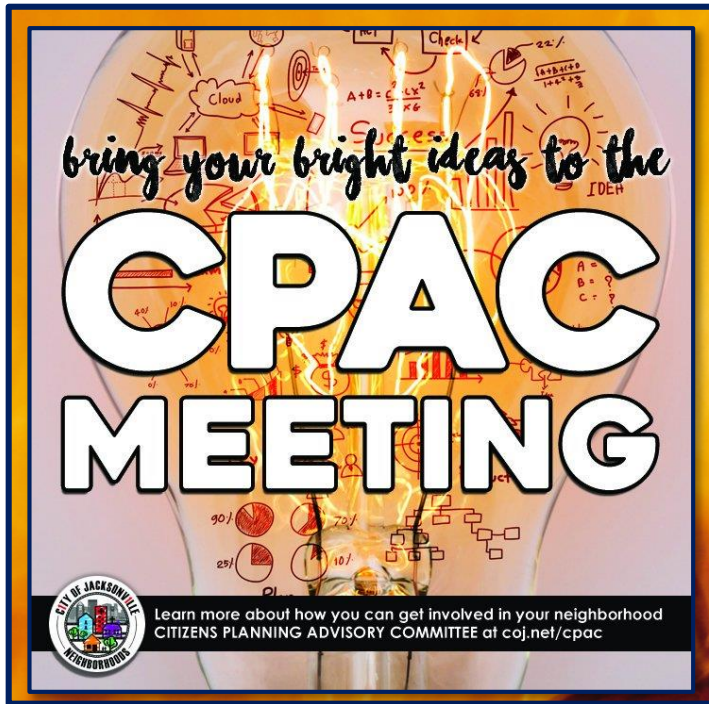


**NORMANDY PARK ER
GROUND BREAKING**

FIRE PREVENTION (FIRE MARSHAL)



- Responsible for enforcing fire code so incidents don't happen.
- Examples of code enforcement: business fire safety inspections, overcrowding complaints, burn permits, building plans review, certificates of occupancy and use, access and ingress to alleys for fire protection, etc.
- When a business is found with a violation, the goal is to assist the owner in correcting the problem. The goal is code compliance (safety).
- The Fire Marshal's involvement can be a double-edged sword. We can either work with property owner to correct the problem or we can shut down a business, function and/or issue a citation.



CITIZEN PLANNING ADVISORY COMMITTEE

- District 1 (Urban Core)
- District 2 (Arlington/Beaches)
- District 3 (Southeast)
- District 4 (Southwest)
- District 5 (Northwest)
- District 6 (North)

*The Jacksonville Fire and Rescue Department
supports Grassroots Public Involvement*



HOW CAN WE HELP YOU?

Welcome to MyJFRD.com, the Jacksonville Fire and Rescue Department's customer service interface. This website makes it easier for you to access non-emergency resources, news and information about JFRD. In developing this site, we considered the most frequent non-emergency requests we receive by phone, e-mail or from visitors to JFRD Headquarters in downtown Jacksonville, Fla. Then we made it possible to make those requests right here, on MyJFRD.com.

We encourage you to visit the drop down menus at the top of this page and see what's available.

IMPORTANT LINKS

- [PAY A BILL](#)
- [PUBLIC RECORDS AND REPORTS](#)
- [FIRE SAFETY](#)
- [SUBMIT CONCERN OR FEEDBACK](#)
- [EMERGENCY PREPAREDNESS](#)
- [DEPARTMENT RESPONSE STATS](#)
- [FIRE HYDRANT PROXIMITY TOOL](#)
- [NOTICE OF PROPOSED CONSENT DECREE](#)
- [JOIN JFRD](#)
- [JFRD APPRENTICE PROGRAM](#)
- [FAQS](#)
- [COMMUNITY OUTREACH](#)
- [INFORMATION ABOUT CALLING 9-1-1](#)
- [LEARN CPR](#)
- [CONTACT US](#)



FEATURED NEWS

Fire Chief Kurt Wilson retires after 25 years
 JFRD's Fire Chief Retires Effective May 31.
 Operations Chief Keith Powers Appointed Interim Director/Fire Chief.



SAFETY TIP

Children should remain in a rear-facing car seat until at least age 2 or until a child's size exceeds the maximum capacity of a convertible car seat.



AFTER HOURS NON-EMERGENCIES | 904-630-0527
[CONTACT US](#) | [SITE MAP](#) | [DISCLAIMER AND PRIVACY POLICY](#)
 Accommodations for persons with disabilities are available upon request. Visit our [accessibility](#) page for more information.
 © 2019 Official City of Jacksonville and Duval County Government Website. All rights reserved. | v1.0.5










CONNECT WITH JFRD

www.MyJFRD.com

[FIRE HYDRANT PROXIMITY TOOL](#) [CONTACT US](#)

FIRE STATIONS

MYJFRD.NET > ABOUT JFRD > FIRE STATIONS

- | | | | |
|---|--|---|---|
|  | Find the Nearest Fire Station
Fire Station Nearest Me |  | Fire Rescue - Station 1
611 Liberty St, 32202 |
|  | Fire Rescue - Station 2
1355 N Main St, 32206 |  | Fire Rescue - Station 4
639 W Duval St, 32202 |
|  | Fire Rescue - Station 5
2433 Forest St, 32204 |  | Fire Rescue - Station 7
2436 Division St, 32209 |
|  | Fire Rescue - Station 9
4560 N Main St, 32206 |  | Fire Rescue - Station 10
1055 S McDuff Ave, 32205 |
|  | Fire Rescue - Station 11
2732 Talleyrand Ave, 32206 |  | Fire Rescue - Station 12
3408 Atlantic Blvd, 32207 |
|  | Fire Rescue - Station 13
1411 Atlantic Blvd, 32207 |  | Fire Rescue - Station 14
4242 Herschel St, 32210 |

MONTHLY NEWSLETTER (AVAILABLE ONLINE)

Volume 2, Number 3, May 2019

FIRE DEPARTMENT CONNECTION

For and About the Employees of the Jacksonville Fire and Rescue Department



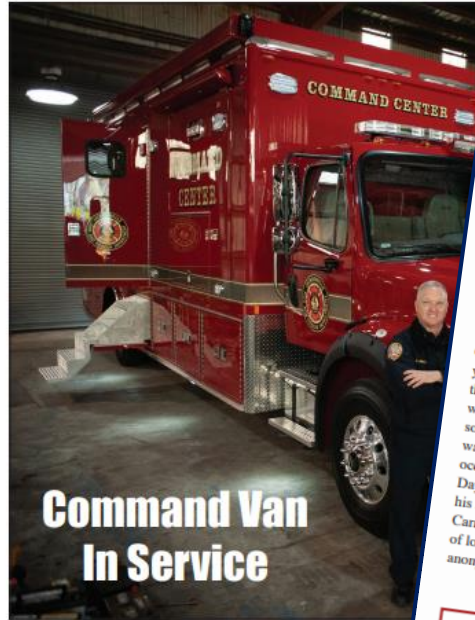
WFI Making the

Capt. Erika McManus officially launches the JFRD Wellness Fitness Initiative Health and Safety Officer Capt. Tracy Hooten. McManus is a nurse practitioner and a paramedic. The screenings will be conducted in the privacy of a modified rescue

When Capt. Tracy Hooten stepped into JFRD's "Wellness Unit," she helped launch a new era in the department's emphasis on health and wellness.

It was coincidental, yet appropriate, that JFRD's Health and Safety Officer was the first member to participate in the department's new Wellness Fitness Initiative (WFI) which began May 1. The program, which is endorsed by the IAFF, is administering annual spirometry testing and offering elective biometric screenings and elective physical fitness evaluations at every fire station.

The Wellness unit supplies screening. The JFRD events endear more. For Lopez State "W



Command Van In Service

Eng. Jeff Feltman (left) is the senior Engineer temporarily assigned to JFRD's new Command Van design team along with Retired Eng. Jimmy "Jammer" Morgan (right), who drove the 1999 Chief of Services Richard Reichard and Battalion Chief Darin Hooten also participated in the

Jimmy Morgan cares so much for JFRD and the Command Van that he came out of retirement twice to tend to the apparatus he drove for eight years.

The first time was five years ago when the van was on scene at a train derailment. Back then, it wasn't staffed full time and the incident commander knew Morgan could fix any issues that had crept in since the van's dormancy. Morgan happily volunteered.

A few years passed and Morgan was once again in demand. "When Jeff called me, I said 'You're kidding, right?'" Morgan recalled.

Eng. Jeff Feltman was told Morgan that Morgan wanted him to do anything I had to say beyond my belief. I feel I'm on top of Mt. Everest.

The design and construction of the van took about a year and a half. Frontline Community Clearwater, JFRD's service in February, Ryan Haynes and are temporarily assigned to the van. Feltman said the van is creating a user manual to improve proficiency with the van's features.

Volume 2, Number 2, March 2019

FIRE DEPARTMENT CONNECTION

For and About the Employees of the Jacksonville Fire and Rescue Department

Carrow is Firefighter of the Year

Next time Lt. Henry Carrow saves somebody from drowning, he'd rather be wearing fins.

"It's a lot easier," said Engine 2's Carrow, who was a rescue swimmer during his career in the United States Navy.

Carrow left active duty more than 25 years ago, but recently he's dove into while off duty to come to the aid of someone in distress. The first time was in 2016 at Hanna Park. That save occurred during an annual Mother's Day family outing for the women in his immediate and extended family. Carrow's actions escaped the attention of local news and co-workers, and that anonymity was absolutely fine by him.

In an uncanny repeat of history, another scenario unfolded on Mother's Day 2018. This time, it happened during another family outing, but on St. Augustine Beach. Most of Carrow's family had gone home by mid-afternoon, and he and his wife and friends were relaxing on the beach when Carrow noticed a St. Johns County police cruiser speeding down the shoreline. Driving on the beach is permitted in St. Johns County, but the officer's



Engine 2's Lt. Henry Carrow

Continued on page 2.

Chief's Corner

Lt. Henry Carrow is among the dozens of personnel who were nominated for a meritorious award in our department. The cover story describes the afternoon in May 2018 that Carrow saved a young man from drowning.

Carrow's actions prompted JFRD's Awards Committee to recommend him for Firefighter of the Year. He didn't see the recognition coming. Nor is he certain who nominated him. But that's not really important. What matters most is the save and second to that is how we can celebrate that he was there when he really could make a difference. Carrow figured he was going to enjoy the proverbial day at the beach. He didn't see a sprint into rough waters and a challenging swim back to shore as part of his day off, but that's what happened.

None of us can predict when our skills and willingness to react might be called into action, but we are members of an organization full of people who stand ready to make a critical difference in another person's life. That is worth celebrating.

Speaking of celebrating, JFRD's Awards Ceremony is April 4 at Local 122's Union Hall on Stockton Street. The list of recipients is well beyond 100 names. You might be one of them. If so, please accept my congratulations.

We are fortunate to have a dedicated group serving on the Awards Committee. It's a considerable amount of work to evaluate each nomination, notify the recipients, produce the framed awards, write the script, and bring the annual event to life. It's one of JFRD's most celebratory evenings. I hope to see you there.

Kurt Wilson
Chief of Department

A Rescue Unit in Every Station

Whether it was Chief of Department Kurt Wilson, Rescue Division Chief David Castleman or a well-researched report, JFRD has been promoting the concept of expanding rescue for years.

Mayor Lenny Curry and City Council have not only paid attention, they have supported the addition of 15 rescue units in the last two-and-a-half years.

"This is the single largest growth

in JFRD's Rescue Division since its inception more than 50 years ago," Wilson said.

Last month's announcement about JFRD adding Rescues 11, 12 and 41 signaled another milestone: the department will soon have a rescue unit in every fire station and community. The three newest units are scheduled to go into service in early June.

"This expansion is a great moment

Continued on page 2.

ANNUAL REPORTS (AVAILABLE ONLINE)

